# JENNIFER K. AYALA, RN, LMSW

Jayala@independentmaritime.com

### EDUCATION

Associate Degree in Nursing	SUNY Westchester, Valhalla, NY	5/04
Master of Social Work Administration	Fordham University, Tarrytown, NY	5/98
<b>Bachelor of Science Psychology</b>	Syracuse University, Syracuse, NY	5/94

#### EXPERIENCE

#### Registered Nurse, Adult and Pediatric Level 2 Trauma Center Nuvance Health Network-Danbury Hospital, Danbury, CT

Charge Nurse managing throughput of 70 bed department working directly with unit and hospital administration as well as emergency services personnel. Conduct and prioritize triage assessments for all Emergency patients as well as managing unstable pediatric and adult patients with Trauma, Cardiac, Stroke, Sepsis, Diabetes, Obstetrical, Substance Abuse, Psychiatric and Neurological Issues. Coordinate treatment of urgent care clinic patients. Initiate and maintain routine and critical care intravenous therapy. Assist in rollout of new initiatives and products within the department. Serve as preceptor to new Nurses and new Charge Nurses on unit.

### Coordinator of Care/Professional Nurse, Adult Acute Care Visiting Nurse Service of New York, Bronx, NY

Provided episodic care to caseload 20-30 patients in the home setting. Duties included patient education on disease process, diet management, and teaching procedures including wound care, equipment use/management, ostomy care, diabetes management, CHF/COPD management, cancer treatment and disease management, telehealth monitoring system, post transplant self care and medication management. Telephone triage of patients as necessary. Responsible for all Oasis-C and managed care reports, Plan of Care/485, linkage and referral to appropriate services, management of all supplies/equipment needed for care, home health aide supervision. All case information and assessments completed and transmitted via pen based tablet.

## Home Health Care RN, Home Health Department Calvary Hospital, Bronx, New York

Registered Nurse/Charge Nurse, Adult and Pediatric Level 1 Trauma Center New York Presbyterian Weill Cornell Medical Center, New York, NY

#### Coordinator of Training and Quality Assurance Westchester Jewish Community Services, White Plains, NY

Coordinated and executed quarterly new staff orientation program. Executed or facilitated supplemental training programs to ensure staff competency to perform clinical and direct care duties. Ensured compliance to JHACO regulations and federal/state regulatory standards associated with NYS Office of Mental Retardation and Developmental Disabilities. Developed self-audit instrument and facilitated annual review of each residential program. Served as liaison to OMRDD, DOH, CQC, JCAHO, and CMS surveyors/quality assurance personnel. Developed and monitored plans of corrective action and provided all follow-up information requested. Ensured consumer safety through monitoring, tracking, periodic reporting, and annual trend analysis of all untoward events. Conducted internal investigations in cases of serious injury and alleged consumer abuse. Facilitated root cause analysis in response to sentinel events. Developed, maintained, and trained staff on division policy and procedures.. 2002 NYSACRA Annual Conference presenter.

## Residential Supervisor/ Assistant Psychologist Young Adult Institute, New York, NY

Providied services to adults with developmental and intellectual disabilities.

# CERTIFICATIONS

Registered Nurse, Connecticut, New York Licensed Master Social Worker (Intermediate), New York State CPR, BLS, ACLS, PALS, TNC, ENPC, CPI 4/10-present

5/07-4/10

6/99-6/04

7/04-4/07

10/05-1/10

6/04-6-99